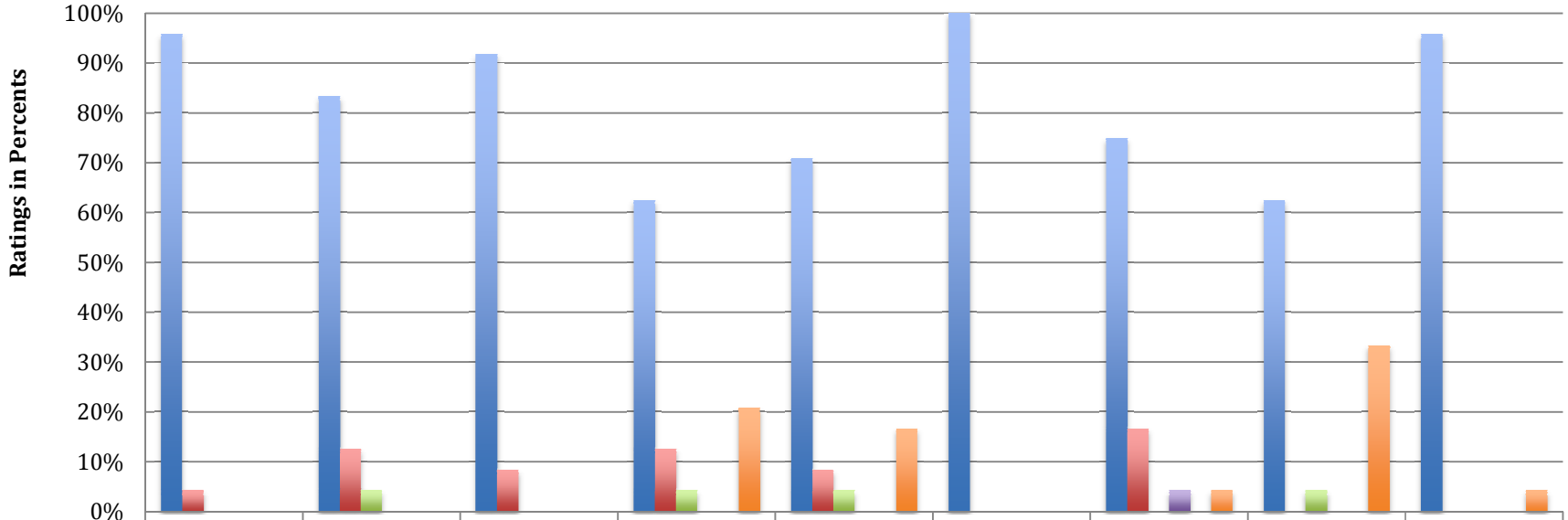
STEPSS Client Surveys Spring/Summer 2013



	Clinicians Courteous and Professional	Supervisors Courteous and Professional	Appointments Began and Ended On Time	Adequate Feedback of Progress	Concerns Were Addressed	Clinicians Were Prepared and Organized	My Communication Skils Have Improved Due to Services at WSU	A Family Conference was Offered	I Would Recommend WSU
Rating of 5	95.80%	83.30%	91.70%	62.50%	70.80%	100%	74.90%	62.50%	95.80%
Rating of 4	4.20%	12.50%	8.30%	12.50%	8.30%	0%	16.70%	0.00%	0%
Rating of 3	0%	4.20%	0%	4.20%	4.20%	0%	0%	4.20%	0%
Rating of 2	0%	0%	0%	0%	0%	0%	4.20%	0%	0%
Rating of 1	0%	0%	0%	0%	0%	0%	0%	0%	0%
Not Applicable	0%	0%	0%	20.80%	16.70%	0%	4.20%	33.30%	4.20%

WAYNE STATE UNIVERSITY
Department of Communication Sciences and Disorders